

Social Value Statement

Hypori Ltd (UK)

22/05/2026

Author: Claire Robinson

Document Revision History

Date	Version	Description	Author	Approval
22 nd May 2026	1.0	Creation of Social Value Statement for Hypori Ltd ("Hypori").	Claire Robinson	22 nd May 2026

1. Commitment to Social Value

Hypori Limited (“**Hypori**”) recognises the importance of delivering wider social value through its services, operational practices, community engagement and responsible business activities.

As a provider of secure digital workspace and healthcare communication technology, Hypori supports NHS and public sector organisations through the delivery of secure, efficient and flexible digital working solutions which assist healthcare organisations in modernising communication and operational workflows.

This Statement is prepared in accordance with the Public Services (Social Value) Act 2012 and with regard to the NHS Social Value Framework. Hypori’s social value commitments are structured to address the five themes of the NHS Social Value Framework:

- **Theme A — Jobs, Growth and Innovation:** supporting digital skills, secure remote working and public sector technology modernisation;
- **Theme B — Healthier, Fairer and More Sustainable Communities:** contributing to environmental sustainability, charitable activities and community engagement;
- **Theme C — Tackling Economic Inequality:** responsible procurement, ethical supply chain practices and support for skills development;
- **Theme D — Equal Opportunity:** equal opportunities in employment, workforce inclusion and non-discrimination commitments; and
- **Theme E — Wellbeing:** supporting employee wellbeing, flexible working and a positive, inclusive workplace culture.

Further detail against each theme is set out in the sections below.

Hypori understands that social value extends beyond contractual delivery and includes wider contributions to:

- environmental sustainability;
- workforce wellbeing;
- community engagement;
- ethical business practices;
- digital inclusion;
- operational resilience; and

- support for public sector transformation.

Hypori is committed to developing social value activities proportionately to the size and nature of the organisation and the services provided.

2. Support for NHS and Public Sector Digital Transformation

Hypori's services support secure and flexible digital working practices within healthcare and public sector environments.

The organisation seeks to support:

- improved operational efficiency through digital workflows;
- secure remote and mobile access to systems and communications;
- reduction of unnecessary administrative burden;
- improved collaboration between authorised healthcare professionals; and
- resilience of digital healthcare operations.

By supporting secure remote working capabilities and digital-first operational models, Hypori also contributes to reduced reliance on traditional physical infrastructure and unnecessary travel.

3. Environmental and Sustainability Commitments

Hypori recognises the importance of environmental sustainability and responsible operational practices.

The organisation has implemented measures intended to support environmental responsibility, including:

- support for remote and hybrid working arrangements;
- use of virtual collaboration tools in place of unnecessary travel;
- paperless and digital-first operational processes;
- consideration of environmentally responsible suppliers and hosting providers; and
- development of a Carbon Reduction Plan aligned with NHS procurement expectations.

Hypori's UK website is hosted using a UK hosting provider recognised for environmentally responsible hosting practices and renewable-energy-backed operations.

4. Community Engagement and Charitable Contribution

Hypori recognises the value of contributing positively to the wider community.

Members of the organisation's senior leadership and governance teams are involved in charitable, environmental and community-focused activities, including:

- supporting environmental and conservation initiatives through trustee and volunteer involvement with community organisations; and
- providing pro bono specialist consultancy support to charitable organisations supporting children and vulnerable groups.

These activities reflect Hypori's broader commitment to responsible business conduct, community engagement and positive social impact.

5. Ethical Business Practices

Hypori is committed to maintaining ethical and responsible business practices across its operations.

This includes commitments to:

- maintaining high standards of information governance and cyber security;
- supporting fair and respectful working practices;
- maintaining anti-slavery and ethical supplier expectations;
- complying with applicable legal and regulatory obligations; and
- promoting integrity, accountability and professionalism within its operations.

Hypori maintains policies and governance arrangements relating to:

- information security;
- data protection;
- business continuity;
- modern slavery and ethical conduct; and
- environmental sustainability.

Hypori acknowledges its obligations under the Modern Slavery Act 2015. As an organisation with an annual turnover below the £36 million statutory threshold, Hypori is not currently required to publish an annual Modern Slavery and Human Trafficking Statement under Section 54 of the Act. Notwithstanding this, Hypori is committed to ensuring that modern slavery and human trafficking do not occur within its operations or supply chains and maintains proportionate policies and supplier expectations to support this commitment.

6. Responsible Culture and Conduct

Hypori recognises that delivering social value and maintaining trusted public sector relationships depends not only on technology and operational delivery, but also on the behaviours, culture and professional standards demonstrated across the organisation.

The organisation encourages a culture in which personnel are expected to:

- prioritise safety, security and responsible decision-making;
- act ethically, professionally and with integrity;
- work collaboratively and respectfully;
- remain adaptable and open to improvement;
- take ownership and accountability for their actions; and
- contribute positively to customers, colleagues and the wider community.

Hypori encourages an environment in which personnel feel able to raise concerns, suggest improvements and speak openly about operational, ethical, security or compliance matters without fear of unfair treatment.

The organisation recognises the importance of:

- leadership by example;
- maintaining high standards of integrity and professionalism;
- supporting workforce wellbeing and inclusion;
- ensuring relevant governance and policy awareness; and
- promoting continual improvement across operational and governance activities.

Hypori expects personnel, contractors and relevant third parties to uphold standards consistent with the organisation's ethical, governance and social value commitments.

7. Workforce and Flexible Working

Hypori supports flexible and remote working arrangements where operationally appropriate.

The organisation recognises that flexible working practices can contribute positively to:

- employee wellbeing;
- operational resilience;
- workforce inclusion;
- reduced travel-related environmental impacts; and
- effective collaboration across geographically distributed teams.

Equal Opportunities, Diversity and Inclusion

Hypori is committed to providing equal opportunities in employment and ensuring that all personnel, applicants and contractors are treated fairly and without discrimination.

The organisation does not discriminate on the grounds of age, disability, gender reassignment, marriage or civil partnership, pregnancy or maternity, race, religion or belief, sex, or sexual orientation, in accordance with the Equality Act 2010.

Hypori's commitments in this area include:

- maintaining an equal opportunities policy applicable to recruitment, development and day-to-day working practices;
- promoting an inclusive working environment in which all personnel are treated with dignity and respect;
- taking proportionate steps to support workforce diversity and address inequality where identified;
- encouraging personnel to raise concerns relating to discrimination, harassment or unfair treatment without fear of detriment; and
- reviewing equal opportunities and inclusion practices as part of the Hypori's annual governance review cycle.

Hypori recognises that as a smaller organisation it may not be subject to mandatory gender pay gap reporting obligations under the Equality Act 2010 (Gender Pay Gap Information) Regulations 2017 (which apply to employers with 250 or more employees).

These commitments align with Theme E (Equal Opportunity) of the NHS Social Value Framework and reflect Hypori's broader commitment to responsible, inclusive and ethical business practices.

8. Social Value Governance

Hypori will maintain oversight of social value activities and commitments associated with NHS and public sector contracts.

The organisation will:

- review social value commitments at least annually;
- support proportionate ESG and sustainability initiatives;
- encourage responsible and ethical operational practices; and
- continue to identify opportunities for positive community and environmental contribution.

9. Social Value Contract Champion

Hypori appoints the following individual as Social Value Contract Champion for NHS and public sector contracts:

Name: Claire Robinson

Title: ESG Lead reporting to the Hypori Board

Email: claire.robinson@hypori.com

Credentials: ESG and sustainability training; UK employment law and governance training; Fellow of Information Privacy (FIP); Trustee involvement with environmental and conservation organisations and provision of pro bono consultancy support to charitable organisations.

The Social Value Contract Champion is responsible for:

- overseeing delivery of social value commitments associated with NHS and government contracts;
- acting as the primary contact for social value-related matters;
- supporting ESG, sustainability and community initiatives where appropriate;
- coordinating relevant governance activities linked to social value obligations; and
- supporting periodic review of social value commitments and activities.

9. Review

This Statement has been approved by the Hypori Board of Directors and will be reviewed at least annually and updated where appropriate to reflect organisational, contractual or operational developments.